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Dear Member of the PCICS Award Committee,

I am honored to nominate Heather Entwistle RN, BSN, CCRN for the PCICS Bedside Nursing Award. Heather embodies excellence in nursing in every aspect of her care and she is deserving of this prestigious award.

Heather joined the Cardiac Intensive Care Unit (CICU) at Boston Children's Hospital in 2008. In her fourteen years as a CICU nurse, Heather has developed into an expert clinician, mentor and compassionate caregivers to all patients, families and staff. Heather serves in many roles in the CICU including Resource Nurse, fill-in Charge Nurse, and Clinical Practice Mentor. In each of these roles, Heather's calm, approachable demeanor allows staff to seek out her expertise and problem-solving skills in a variety of situations. Heather's clinical skills are some of the strongest in our CICU and she is often utilized to care for some of our most acute patients. Patients and families remark on Heather's ability to create a therapeutic environment and provide comfort, support, and empathy in her care. Heather was nominated for the Boston Children's Hospital "Best in Care" Award which recognizes "staff members and volunteers who embody the following principles of patient- and family-centered care: respect, information sharing, compassion and participation."

In addition to Heather's remarkable contributions directly to care of the patients at the bedside, Heather has participated in a variety of leadership, quality improvement, and evidence-based practice programs. Heather has achieved certifications in critical care nursing and transplant nursing. She served on the Staff Nurse Council representing the voice of the Staff Nurse at a hospital-wide council level led by our Chief Nursing Officer. Heather has co-authored several posters presented at our hospital, and is currently enrolled in the Evidence-based Practice Mentorship Program where she is reviewing best practices for using sutures and purse-strings for patients with chest tubes. All of Heather's contributions beyond the bedside are aimed at improving care for our patients and families in the CICU and throughout the enterprise.

Heather is a true asset to our nursing team. She is compassionate and dedicated to providing excellent care to all patients, families and staff. I believe she is wholly deserving of the PCICS Bedside Nursing Award and I am honored to submit this nomination. Thank you for your consideration.

Sincerely,

Jennifer Dwyer

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