



Dear Selection Committee:

The Cardiac Intensive Care Unit would like to nominate Jenny Seo for the excellence in bedside nursing award. Jenny is a quiet but powerful presence in the CICU. She is never dramatic but ALWAYS on top of everything important. Her knowledge of her patients goes very deep, and she knows every answer to every question I ask her, even about minute details. She carries out all tasks efficiently and with pristine prioritization. She recognizes problems early and reacts to them (and escalates her concerns) quickly. When she is the resource nurse, she is adept at identifying who needs assistance and jumps in without being asked. Jenny is efficient and makes the unit run more efficiently when she's there. Jenny has an amazing calming presence both for her patients and coworkers and does have the best work ethic.

Jenny is known as the "baby whisperer" in our unit. There is not a baby can't calm or console. Jenny has an innate passion for the pediatric cardiac population and provides the highest level of care of any nurse I know. Jenny comes to work for the patient, often leaving her patients room very little and addressing ALL their needs before she leaves her shift. Less experienced nurses find Jenny to be an invaluable support and clinical resource. She has a passion for education, helped develop a preceptor model for teaching new nurses in her previous life in South Korea when one did not exist, and shares her knowledge with others without restraint. Jenny is the type of nurse that if is assigned close by to you, you know together you can handle anything that is thrown your way. With her wealth of knowledge, she could very easily move in an education position, charge nurse role, or clinical specialist role; however, Jenny chooses to remain at the bedside because her passion lies with the cardiac kids and caring for them. She is a nurse for the patients and not for herself. She never brings praise to herself because she devotes herself to caring for the patients and families fully, even though she deserves much praise and accolades for the work she does and embodying the essence of what nurse are meant to be.

Jenny is one of the most kind and compassionate nurses I have ever worked with. It doesn't matter if her patient is an intubated, sedated infant or a conscious adult she is always talking to her patients and reassuring them while providing nursing care. This instills a confidence and trust with her patients and families that is unmatched! From managing patients on ECMO and VADs to caring for post-op patients Jenny can do it all and she does it with a positive attitude and strong work ethic.

Sincerely,

The CICU Nursing and APP team

Denielle Bischoff MSN, MHA, RN, NE-BC